

Creating Everyday Heroes:

The power of personal stories to inspire and persuade

"The numbers are telling you 20 million people got healthcare through the Affordable Care Act. But that's not the same as a mom writing a letter saying:

'My son got insurance. He got his first physical in a decade. They caught a tumour. It's out. He's fine"





It's how we decide to take action



It's not about YOU!







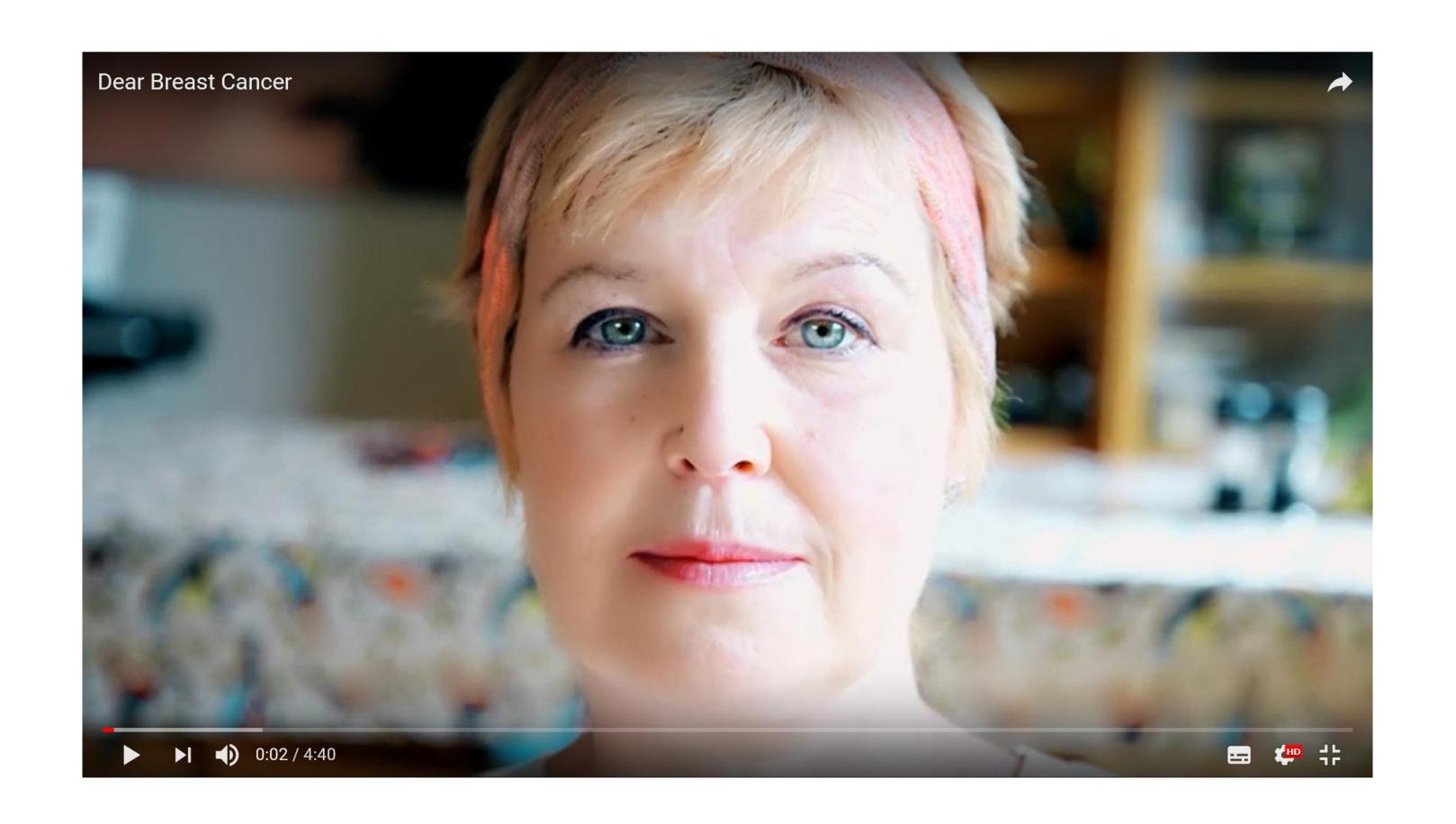






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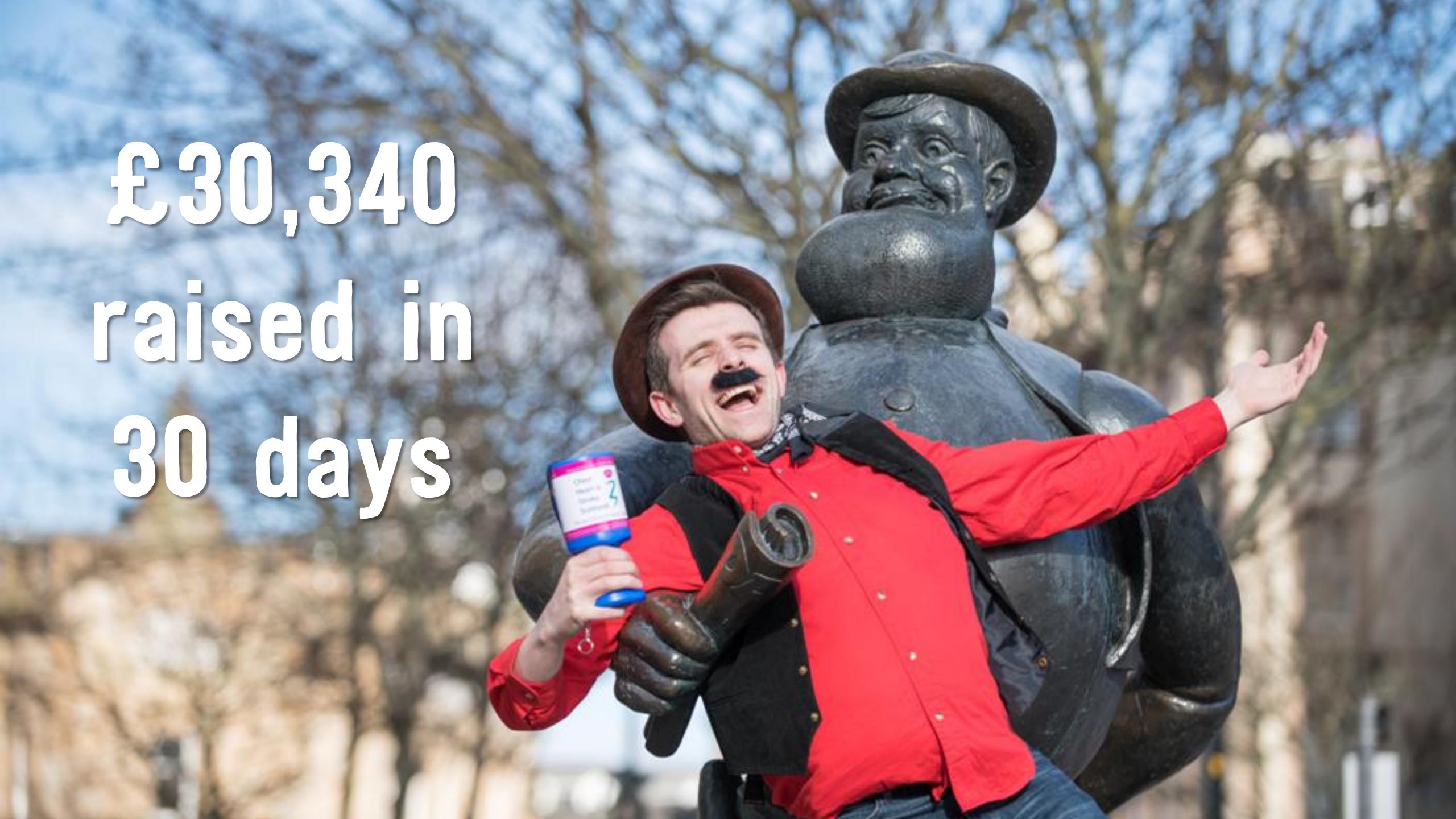


Colleagues don't "get it"









What can we do about it?







Simplicity

mpact





Keep asking "what's next?"





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